

Regulator Service Form

Name

Contact Number

Return Address

Service Required (Please Tick)

Full Service

Health Check

Repair

Regulator Make

Comments (Leaks, Faults, Concerns, Work to be done)

Terms and Conditions

- Regulators are sent to us at customers own risk. We recommend you use a traceable and insured service.
- Upon receipt of your regulators, we will contact you to inform you of successful delivery. Please ensure daytime contact details are supplied.
- Our standard turnaround time is 7 – 10 days from receipt of your regulators. This may be longer during peak periods; we will notify you if this is the case.
- Price includes standard service spares only. If additional items are needed, including hoses or mouthpieces, we will contact you for authorisation before undertaking any additional work.
- Unless requested, we do not service direct feed hoses or high pressure hoses.
- Regulators will be set up as per the manufacturer's specifications. If you have specific needs or requests regarding your setup, please make a note on the form.
- We will contact you on completion of the work to arrange payment.
- All work must be paid for in full before the regulators are returned.
- Regulators will be returned via next day insured courier at your cost. Tracking details will be supplied. Please ensure someone is at the return address supplied to sign for them.
- A pick up service is available.
- All work is warranted for three months.
- We recommend that you try your regulators in either a pool or safe enclosed water environment before using in open water.